

ADDRESSES

Summary of Addresses for the Ginnie Mae Program

<u>Type of Action or Information Request</u>	<u>Address/Telephone</u>
1. Obtain general information, Handbooks, brochures, or forms	Ginnie Mae Administrative Services 451 7th Street, S.W. Washington, D.C. 20410-9000 (202) 401-8794
2. Applications, requests for administrative action, and certain requests for submission of information	Ginnie Mae Office of Customer Service or Office of Multifamily Programs (as appropriate) 451 7th Street, S.W. Washington, D.C. 20410-9000
<ul style="list-style-type: none">• Inquiries concerning mortgage-backed securities	
<ul style="list-style-type: none">• Submit application for approval as an issuer	Customer Service (202) 708-1535
<ul style="list-style-type: none">• Submit application for commitment authority or pool numbers	Multifamily Programs (202) 708-2043
<ul style="list-style-type: none">• Request CLS statements	
<ul style="list-style-type: none">• Submit questions about mortgage eligibility or pool or loan package issuance	
<ul style="list-style-type: none">• Submit requests to replace or purchase defective loans	
<ul style="list-style-type: none">• Submit requests to terminate pool	
<ul style="list-style-type: none">• Report change of issuer's business status, name or address	
<ul style="list-style-type: none">• Submit requests for recertification extension	
<ul style="list-style-type: none">• Submit request for approval of pledge of servicing	

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- Request forbearance approval and submit notices of liquidation
- Request copies of pool advance agreement
- Request Targeted Lending Initiative computer disc
- Submit certificates of insurance, notices of cancellation, notices of embezzlement
- Submit questions about net worth calculation
- Submit notices of adverse agency action
- Request approval of press release or advertising
- Submit notice of document inventory issues
- Submit remaining funds in P&I account on termination
- Submit request for disaster assistance

Vice President
Officer of Customer Service
Ginnie Mae
Attn: Disaster Assistance
Room 6100
451 7th Street, S.W.
Washington, D.C. 20410-9000
(202) 708-1535

- Submit questions about disaster assistance
- Submit requests for reinstatement as document custodian
- Submit request for transfer of mortgages registered with MERS

Issuer's Ginnie Mae Account Executive

Ginnie Mae
Office of Program Administration
451 7th Street, S.W.
Room 6204
Washington, D.C. 20410-9000
(202) 708-2884

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3. Submission of pool and loan package documents, agreements, and certifications	
<ul style="list-style-type: none">• Transmit or submit pool and loan package documents, including documents for immediate pool or loan package transfer• Update and annual changes to the Resolution of Board of Directors and Certification of Authorized Signatures, form HUD 11702• Request pre-programmed computer diskette for recertification extension request• Submit Master Agreements for servicing, P& I and escrow custodial accounts, and document custodian responsibilities• Request to convert a Ginnie Mae I pool to a Ginnie Mae II pool• Submit final certification and recertifications• Submit requests for transfer of P&I or escrow custodial accounts, document custodian responsibility, and servicing• Submit Letters of Credit for pools past due for final certification or recertification• Requests for transfer of issuer responsibility, including Pool Transfer System diskette	<p><u>Pool Processing Agent</u></p> <p>Ginnie Mae c/o The Chase Manhattan Bank Ginnie Mae Pool Processing Unit 55 Water Street, Room 506 New York, New York 10041 (212) 638-0376</p> <p>Attn: Letters of Credit Processing Unit (212) 638-6168</p> <p><u>Pool Transfers</u></p> <p>Ginnie Mae c/o The Chase Manhattan Bank 55 Water Street, Room 506 New York, New York 10041</p> <p>Attn: Pool Transfer (212) 638-5952</p>

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<ul style="list-style-type: none">• Submit corrected pool and loan package documents	<u>New Pool Issuance Help Desk</u> Ginnie Mae c/o The Chase Manhattan Bank Ginnie Mae Relationship Services 55 Water Street, Room 506 New York, NY 10041 (212) 638-1079 (800) 349-4662 Fax: (212) 638-8118
4. Financial and pool reports	
<ul style="list-style-type: none">• Submit annual financial reports	<u>Review Agent</u> Ginnie Mae - Special Projects c/o PricewaterhouseCoopers L.L.P. 12902 Federal Systems Park Drive Fairfax, Virginia 22033-4412
<ul style="list-style-type: none">• Submit quarterly financial reports	Mortgage Bankers Financial Reporting Form P.O. Box 18638 Washington, D.C. 20036-8635
<ul style="list-style-type: none">• Request reporting format on diskette or other information	MBFRF Customer Service Hotline (800) 872-0888
<ul style="list-style-type: none">• Submit monthly accounting reports (forms HUD 11710-A, 11710-D, and 11710-E and accompanying documentation)	<u>Reports Group</u> Ginnie Mae - Pool Processing c/o ASC-GSG One Curie Court Rockville, MD 20850-4310 1 (888) GINNIE4
<ul style="list-style-type: none">• Submit notice of intent to use magnetic tape or diskette	
<ul style="list-style-type: none">• Obtain Basic Accounting Manual	
<ul style="list-style-type: none">• Request information and obtain IIS or BBS software	IIS/BBS Information 1 (888) GINNIE 4 Option 2
<ul style="list-style-type: none">• Submit monthly accounting reports (forms HUD 11710-A and 11710-E) through the Ginnie Mae IIS or BBS.	IIS/BBS (703) 633-3918

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<ul style="list-style-type: none">• Submit Quarterly Loan Level Reports	Ginnie Mae - Loan Level Processing c/o ASC-GSG One Curie Court Rockville, MD 20850-4310
<ul style="list-style-type: none">• Quarterly Custodial Bank Account Certifications	Ginnie Mae - Custodial Bank Accounts c/o ASC-GSG One Curie Court Rockville, MD 20850-4310
5. Soldiers' and Sailors' Civil Relief Act	Ginnie Mae - SSCRA c/o ASC-GSG One Curie Court Rockville, MD 20850-4310
<ul style="list-style-type: none">• Submit SSCRA mortgage eligibility information	
<ul style="list-style-type: none">• Submit Requests for Reimbursement	
<ul style="list-style-type: none">• Obtain IIS software	1 (888) GINNIE 4 Option 2
<ul style="list-style-type: none">• Inquiries concerning SSCRA requirements	1 (888) GINNIE 4 Option 4
6. Remaining Principal Balances (RPB) reports and corrections	The RPB Contractor
<ul style="list-style-type: none">• If submitted via electronic transmission or voice:	Global Payment Systems (800) 944-2020 or (404) 728-2376
<ul style="list-style-type: none">• If submitted by magnetic tape or hard copy:	Global Payment Systems Attn: Production Control 4 Corporate Square Atlanta, Georgia 30329-2010
<ul style="list-style-type: none">• Obtain information on reporting media	
<ul style="list-style-type: none">• Obtain RPB Report Identification Number	<u>Central Paying and Transfer Agent</u>
<ul style="list-style-type: none">• Address and phone number of RPB contractor	Ginnie Mae c/o The Chase Manhattan Bank 55 Water Street, Room 506 New York, New York 10041 (212) 638-6705
<ul style="list-style-type: none">• Reporting instructions	

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7. <i>GinnieNET</i> <ul style="list-style-type: none">• <i>GinnieNET</i> software, hardware, and information• Submission of EDI Agreements and Enrollment Administrator and <i>GinnieNET</i> Authorized Signatories forms	Ginnie Mae c/o <i>GinnieNET</i> Customer Service 55 Water Street, Room 506 New York, New York 10041 (800) 234-GNMA
8. ACH Debits <ul style="list-style-type: none">• Submit debit authorization• Arrange test debit• Advise of changes• Report monthly aggregate guaranty fee	<u>Central Paying and Transfer Agent</u> Ginnie Mae c/o The Chase Manhattan Bank 55 Water Street New York, New York 10041 (212) 638-6705 Ginnie Mae I Guaranty Fee Reporting System (212) 425-8030
9. The book-entry system <ul style="list-style-type: none">• Book-entry delivery procedures• Limited purpose accounts• Electronic payments to security holders• Electronic reporting of form HUD 11714 information• Construction loan conversion notifications	The Mortgage-Backed Securities Division of The Depository Trust Company Att: MBS Division Operations Manager 55 Water Street, 3rd Floor New York, New York 10041 (212) 855-1870 - Thomas Ashdown (212) 855-1877 - Peter Sessa MBSCC & Co. Att: P&I Department 55 Water Street, 3rd Floor New York, NY 10041

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10. Matters involving securities	<u>Central Paying and Transfer Agent</u>
<ul style="list-style-type: none">• Issuance and transfer of certificated securities• Lost, damaged, or stolen securities• Surrender of securities for cancellation• Cancellation on pool termination• Lost Instrument Bond approval• Transfer advice questions• Undelivered security holder payments, returned payments, and checks not presented	Ginnie Mae c/o The Chase Manhattan Bank 55 Water Street, Room 506 New York, New York 10041 (800) 234-GNMA
11. Request for employer identification numbers for pools or loan packages	Ginnie Mae — Relationship Services c/o The Chase Manhattan Bank Attention: Customer Service 55 Water Street, Room 506 New York, New York 10041 (800) 352-3411 (212) 638-5455
12. Delinquency compliance	<u>Internal Revenue Service Center Entity Control Office</u> (see Appendix III-8 for address of appropriate center)
	<u>Compliance Review Agent</u>
	Ginnie Mae c/o Deloitte & Touche LLP 1900 M Street, N.W. Washington, D.C. 20036-3564 (202) 955-4000

